

What to expect when you come to the barn at Lutheranch

We know you are eager to be outside in God's great creation for trail rides, lessons and just to be around the horses. At Lutheranch, the health and safety of our participants, volunteers and staff is of the utmost importance. Therefore, with the ongoing Coronavirus pandemic, we have established some simple but very important new protocol to reduce the risk of spreading COVID-19 while we are having fun with our equine friends. This document describes what to expect during your visit.

Before you arrive:

- We respectfully request any visitors who have knowingly been exposed to or lived with someone who had COVID-19 or experienced symptoms of COVID-19 during the 14 days prior to their scheduled arrival date to refrain from coming to Lutheranch. Contact the Lutheranch Program Director at 404-583-4591 at least 2 hours prior to your scheduled lesson/trail ride time and we will issue a credit that can be used toward a future lesson/trail ride. We ask this to protect the safety of our guests, staff and volunteers. Please note, no-shows without a phone call will not be given a refund or credit.
- We ask all visitors to bring their own facemasks, hand sanitizer and reusable pre-filled water bottle to use during their time at the barn. This helps us manage costs associated with COVID-19 and allows us to keep our prices affordable. It is hot outside so you may want to bring several water bottles. A community water source and cups will not be available at the barn.

Upon arrival:

- Park in front of the Bear's Den and wait in your car for instructions from staff. A masked staff member will invite you to the check in table.
- Put your mask on and exit the vehicle. To minimize numbers, only participants and ONE accompanying adult should leave the car. Adult should bring own lawn chair for observing lesson.
- Bring anything you need for your time at the barn (water bottle, personal helmet if you have one) to check in with you.

Check in:

- At check in table, anyone who has left the car will be asked a series of questions and have their temperature taken. For the safety of other participants, volunteers and staff, the Lutheranch Program Director has the authority to deny services based on responses to questions or a temperature reading over 100.4 F.
- We will review your forms, making sure you have completed all your releases and log your attendance
- If you don't have a helmet, Lutheranch will provide a clean and disinfected helmet.
- After you have completed the check in process, proceed to the handwashing station and wash hands for at least 20 seconds with soap and water.

During your lesson/trail ride:

- Riders will be escorted to the arena by staff/riding instructors.
- Accompanying adult should proceed to the designated viewing balcony and may remove mask while maintaining at least 6 feet of social distancing from anyone not in his or her family. (There are two balconies which will be rotated during lessons to give staff time to disinfect).
- Staff will assist riders with mounting horses and girth/tack checks. Once mounted and able to maintain at least 6 feet of social distancing from anyone not in their family, riders may remove their masks.
- If a rider needs longer term assistance while mounted which requires close contact (e.g. they require someone to lead their horse or spot them from the side), the accompanying adult will be asked to provide that assistance.
- If rider needs staff assistance with dismount, the rider must put their mask back on.
- Staff will wear masks any time they are within 6 feet of a rider.

After your lesson/trail ride:

- Once the staff member has taken horse, the rider and accompanying adult should return directly to their vehicle. Exit through the side gate of the arena and return Lutheranch helmets to the “used helmet bucket” on your way out. A staff member will log your departure time.

Additional COVID-19 procedures:

- We all LOVE to hang around, visit the horses, pet the cats and see our friends. COVID-19 procedures require that we maintain smaller number of people on site at all times so please do not linger after your lesson.
- Please do not pet horses or feed them treats. (We KNOW it's hard!)
- We are disinfecting and sanitizing all high touch surfaces daily. To assist us with this process, please do not unnecessarily touch anything (such as gates, fences, etc).
- All common spaces (the barn, lounge, office, feed room, pastures and paddocks) are currently restricted to staff. Please respect signage and avoid off-limits areas.
- Restrooms are available for emergency use only. Please use the restroom before coming to the barn. If an emergency, ask a staff member to escort you to the restroom and follow disinfecting protocol (posted on door) after use.
- Although we are disinfecting helmets between each use, if you plan on visiting the barn multiple times this summer, we strongly encourage you to purchase your own helmet. Ask the program director for recommendations. A good quality helmet can be purchased for under \$60.

We are SO EXCITED to see YOU at the barn this summer! Your health and safety are, as always, our top priority. Following these guidelines, along with the Lutheranch Barn Rules will help us all stay safe while we have fun with our horse friends. Thank you for helping out!